

FISCAL YEAR 2005, QUARTER ENDING 9/30/04

CASES RECEIVED*

	Quarter Ending	Prior Yr Quarter Ending	Percent Change	Fiscal Year 7/1/03- 9/30/04	Prior Fiscal Year 7/1/02- 9/30/03	Percent Change	Biennial 7/1/05- 9/30/04	Prior Biennial 7/1/02- 9/30/02	Percent Change
Board	9 /30/04	9/30/03							
Audiology/Speech Pathology	0	1		0	1	-100%	0	1	-100%
Counseling	12	8	50%	12	8	50%	12	10	20%
Dentistry	112	78	44%	112	78	44%	112	88	27%
Funeral Directing	16	14	14%	16	14	14%	16	23	-30%
Medicine	637	356	79%	637	356	79%	637	401	59%
Nurse Aide	172	149	15%	172	149	15%	172	147	17%
Nursing	252	175	44%	252	175	44%	252	180	40%
Nursing Home Administrator	26	7	271%	26	7	271%	26	18	44%
Optometry	12	6	100%	12	6	100%	12	10	20%
Pharmacy	74	69	7%	74	69	7%	74	89	-17%
Physical Therapy	21	4	425%	21	4	425%	21	4	425%
Psychology	12	7	71%	12	7	71%	12	18	-33%
Social Work	44	12	267%	44	12	267%	44	13	238%
Veterinary Medicine	42	32	31%	42	32	31%	42	47	-11%
DEPARTMENT TOTAL	1432	918	56%	1432	918	56%	1432	1049	37%

**The "Cases Received" table show the number of complaints and reports received which may represent misconduct. When comparing time periods, a positive change represents an increase in workload.*

QUARTER ENDING 9/30/04

CASES OPEN*

	Quarter Ending	Prior Yr Quarter Ending	Percent Change	Fiscal Year 7/1/04- 9/30/04	Prior Fiscal Year 7/1/03- 9/30/03	Percent Change	Biennial 7/1/04- 9/30/04	Prior Biennial 7/1/02- 9/30/02	Percent Change
Board	9/30/04	9/30/03							
Audiology/Speech Pathology	3	5	-40%	3	6	-100%	3	6	-50%
Counseling	28	27	4%	28	21	-86%	28	29	-3%
Dentistry	441	335	32%	441	310	-91%	441	287	54%
Funeral Directing	52	69	-25%	52	65	578%	52	74	-30%
Medicine	2188	1246	76%	2188	1232	-96%	2188	1342	63%
Nurse Aide	422	491	-14%	422	482	354%	422	478	-12%
Nursing	729	507	44%	729	500	-16%	729	521	40%
Nursing Home Administrator	48	32	50%	48	32	2178%	48	33	45%
Optometry	31	28	11%	31	30	60%	31	34	-9%
Pharmacy	210	169	24%	210	152	-80%	210	189	11%
Physical Therapy	36	24	50%	36	28	650%	36	20	80%
Psychology	26	14	86%	26	17	112%	26	22	18%
Social Work	69	34	103%	69	30	-13%	69	24	188%
Veterinary Medicine	115	93	24%	115	91	-24%	115	96	20%
Department Total	4398	3074	43%	4398	2996	47%	4398	3155	39%

**The "Cases Open" table show the number of cases that remain open at the end of each indicated time period. When comparing time periods, a positive change represents an increase in workload.*

QUARTER ENDING 9/30/04

CASES CLOSED*

Board	Quarter Ending 9 /30/04	Prior Yr Quarter Ending 9/30/03	Percent Change	Fiscal Year 7/1/04- 9/30/04	Prior Fiscal Year 7/1/03- 9/30/03	Percent Change	Biennial 7/1/04- 9/30/04	Prior Biennial 7/1/02- 9/30/02	Percent Change
Audiology/Speech Pathology	2	2	0%	2	2	0%	2	1	100%
Counseling	4	2	100%	4	2	100%	4	9	-56%
Dentistry	35	53	-34%	35	53	-34%	35	92	-62%
Funeral Directing	19	10	90%	19	10	90%	19	20	-5%
Medicine	333	334	0%	333	334	0%	333	374	-11%
Nurse Aide	146	138	6%	146	138	6%	146	147	-1%
Nursing	186	160	16%	186	160	16%	186	198	-6%
Nursing Home Administrator	5	8	-38%	5	8	-38%	5	5	0%
Optometry	9	8	13%	9	8	13%	9	20	-55%
Pharmacy	54	50	8%	54	50	8%	54	76	-29%
Physical Therapy	6	7	-14%	6	7	-14%	6	3	100%
Psychology	12	9	33%	12	9	33%	12	16	-25%
Social Work	11	6	83%	11	6	83%	11	9	22%
Veterinary Medicine	24	30	-20%	24	30	-20%	24	30	-20%
Department Total	846	817	4%	846	817	4%	846	1000	-15%

**The "Cases Closed" table show the number of cases that have been resolved and closed within the indicated time period. When comparing time periods, a positive change means more cases were closed within the same amount of time.*